

**ANNUAL REPORT 2024**

3 December 2025

ISSUED TO

The Board of Directors of International Association of  
Internet Hotlines - INHOPE  
Bos en Lommerplein 280  
1055 RW AMSTERDAM

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## 1. Accountants report

To the Board of Directors of  
International Association of Internet Hotlines - INHOPE  
To the attention of Samantha Woolfe  
Bos en Lommerplein 280  
1055 RW Amsterdam

**RSM Netherlands Accountants N.V.**

Mt. Lincolnweg 40  
P.O. Box 36310  
1020 MH Amsterdam  
The Netherlands

T +31 (0)20 635 20 00

[www.rsmnl.com](http://www.rsmnl.com)

Amsterdam 3 December 2025  
Reference: 32127/2024

Dear Members of the Board of Directors,

### **1.1 Scope of engagement**

In accordance with your instructions we have compiled the 2024 financial statements of International Association of Internet Hotlines - INHOPE, Amsterdam. We performed our engagement in accordance with Dutch law, including Standard 4410 'Samenstellingsopdrachten' (Compilation engagements). The nature of our procedures do not enable us to express any assurance on the true and fair view of the financial statements.

The compilation report is included under section 1.4 of this report.

### **1.2 General**

#### ***Adoption of the annual accounts***

The Annual General Meeting had adopted the 2023 financial statements on 29 October 2024 at Amsterdam.

### **1.3 Fiscal position**

#### ***General***

On September 13, 2012 the Dutch tax authorities declared that International Association of Internet Hotlines - INHOPE is not subject to corporation tax.

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Mt. Lincolnweg 40  
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The Netherlands

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#### **1.4 Accountant's compilation report**

##### ***To: the Board of Directors of International Association of Internet Hotlines - INHOPE***

The financial statements of International Association of Internet Hotlines - INHOPE, Amsterdam, have been compiled by us using the information provided by you. The financial statements comprise the balance sheet as at 31 December 2024 and the income statement for the year 2024 for the year then ended with the accompanying explanatory notes. These notes include a summary of the accounting policies which have been applied.

This compilation engagement has been performed by us in accordance with Dutch law, including the Dutch Standard 4410, 'Samenstellingsopdrachten' (Compilation engagements), which is applicable to accountants. The standard requires us to assist you in the preparation and presentation of the financial statements in accordance with Part 9 of Book 2 of the Dutch Civil Code. To this end we have applied our professional expertise in accounting and financial reporting.

In a compilation engagement, you are responsible for ensuring that you provide us with all relevant information and that this information is correct. Therefore, we have conducted our work, in accordance with the applicable regulations, on the assumption that you have fulfilled your responsibility. To conclude our work, we have read the financial statements as a whole to consider whether the financial statements as presented correspond with our understanding of International Association of Internet Hotlines - INHOPE. We have not performed any audit or review procedures which would enable us to express an opinion or a conclusion as to the fair presentation of the financial statements.

During this engagement we have complied with the relevant ethical requirements prescribed by the 'Verordening Gedrags- en Beroepsregels Accountants' (VGBA). You and other users of these financial statements may therefore assume that we have conducted the engagement in a professional, competent and objective manner and with due care and integrity and that we will treat all information provided to us as confidential.

For further information on the nature and scope of a compilation engagement and the VGBA we refer you to [www.nba.nl/uitleg-samenstellingsverklaring](http://www.nba.nl/uitleg-samenstellingsverklaring).

Amsterdam, 3 December 2025

RSM Netherlands Accountants N.V.

drs. S.F. Fokker RA

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## 2. Management Board's report

## 2.1 INHOPE Association – Directors Report

The Director's report is a summary of the INHOPE Association's organizational and financial performance during 2024. INHOPE is the International Association of Internet Hotlines, which is registered in the Netherlands. INHOPE's mission is to support and enhance the work of Hotlines towards strengthening international efforts in combating online Child Sexual Abuse Material. INHOPE's vision is a digital world free of Child Sexual Abuse Material.

At the end of 2024 it became clear that for quite a while leadership had invested in extra personnel that was not backed up by financial streams from either membership fees or donors, which created a precarious financial situation for INHOPE. This implied that the new board knew from the start that austerity measures had to be taken that would result in cuts internally and the focus for the near future would be survival of the organization. Because the role of INHOPE remains crucial.

As by being able to share information between the network of Hotlines, CSAM can effectually be taken down globally, can analysts be trained, and can be worked efficiently with the private sector, civil society, and the public sector.

As said it was clear that after 3 years of financial deficits INHOPE had to take drastic measures to avoid going bankrupt. Main repairs were to have a grip on the financials of INHOPE, for that a strong financial manager was appointed by previous leadership. A plan was created to quickly cut costs and to recover a positive cash flow and to ensure that projects were delivered.

Next to that, leadership was replaced, as per the articles of association, by two board members. Besides the fact that money was saved, it also made it possible to act immediately where and when necessary. This interim period started with the discussion about what INHOPE needed as a bare minimum to survive. All efforts were aimed at creating a healthy financial position. It was clear that INHOPE had too much staff for the projects and services to be delivered, this meant that, already started in 2024 but to be continued in 2025 13 employees have to leave the organization. Furthermore, all lines of costs were reviewed on necessity and cut where possible. And all founders and other stakeholders were informed adequately to remain reliable as an organization.

For the organization to survive it also is very important to have enough money for a healthy cashflow, because of the fact that INHOPE also faces the possibility of insolvency in 2025 extra attention will be given to raise extra donations. These extra donations will strengthen the financial base.

Luckily the several projects are under control and it is not expected that INHOPE's situation will have an impact on the obligations agreed to deliver in the agreements neither in terms of time nor quality.

The continuity of INHOPE is priority number one. 2025 will be a tough year, but with a budget which shows a small surplus again and with the austere measures to be continued we believe it will be possible to make INHOPE a sustainable organization again that delivers its core business as it was meant.

Amsterdam, 3 December 2025

Robbert Hoving  
INHOPE President

### 3. Financial statements

### 3.1 Balance sheet as at 31 December 2024

(After proposal distribution of result)

		<u>31-12-2024</u>	<u>31-12-2023</u>
		€	€
<b>Assets</b>			
<b>Fixed assets</b>			
<b>Property, plant and equipment</b>	<b>1</b>	10.838	13.535
		.....	.....
<b>Financial assets</b>	<b>2</b>	9.453	5.944
		.....	.....
<b>Current assets</b>			
<b>Receivables</b>			
Receivables	<b>3</b>	45.000	126.126
Taxes and social security charges	<b>4</b>	31.615	497
Other current accounts	<b>5</b>	145.620	30.960
Other receivables and accrued income	<b>6</b>	-	777
		.....	.....
		222.235	158.360
		.....	.....
<b>Cash and cash equivalents</b>	<b>7</b>	559.730	1.031.747
		.....	.....
		.....	.....
		<u>802.256</u>	<u>1.209.586</u>
		=====	=====

	<u>31-12-2024</u>	<u>31-12-2023</u>
	€	€
<b>Equity and liabilities</b>		
<b>Equity</b>		
Reserves	8 9      -75.331	325.201
<b>Long-term liabilities</b>		
Deferred income	10 11      606.539	569.105
<b>Short-term liabilities</b>		
Payables to banks	12            21	421
Trade payables	13      58.258	88.745
Payables relating to taxes and social security contributions	14            -	22.218
Other liabilities and accrued expenses	15      212.769	203.896
	<u>271.048</u>	<u>315.280</u>
	<u><u>802.256</u></u>	<u><u>1.209.586</u></u>

### 3.2 Income statement for the year 2024

	2024	2023
	€	€
Other operating income	16 2.420.117	1.799.708
Other external expenses	17 1.733.326	1.212.741
Wages and salaries	18 536.481	581.723
Social security premiums and pensions cost	19 202.244	167.940
Other expenses of employee benefits	20 14.386	24.987
Depreciation of property, plant and equipment	4.567	3.927
Housing expenses	21 29.712	39.156
Selling expenses	22 59.278	145.252
Office expenses	23 106.008	114.831
General expenses	24 129.366	186.849
<b>Total expenses</b>	<u>2.815.368</u>	<u>2.477.406</u>
<b>Total of operating result</b>	-395.251	-677.698
Currency translation differences	-5.281	-3.926
<b>Total of result</b>	<u><u>-400.532</u></u>	<u><u>-681.624</u></u>

### 3.3 Cash flow statement for the year 2024

	2024		2023	
	€	€	€	€
<b>Total of cash flows from (used in) operating activities</b>				
Operating result		-395.251		-677.698
<b>Adjustments for</b>				
Depreciation		4.299		3.063
<b>Changes in working capital</b>				
Movements accounts receivable	-63.875		122.232	
Increase (decrease) in other payables <b>12</b>	-52.622		-493.630	
		-116.497		-371.398
<b>Total of cash flows from (used in) operating activities</b>		-507.449		-1.046.033
<b>Total of cash flows from (used in) investment activities</b>				
Purchase of property, plant and equipment	-1.869		-8.324	
Proceeds from sales of property, plant and equipment	267		864	
<b>Total of cash flows from (used in) investment activities</b>		-1.602		-7.460
<b>Total of cash flows from (used in) financing activities</b>				
Deferred income <b>10</b>	37.434		-815.004	
Increase (decrease) in payables to credit institutions <b>12</b>	-400		-7.826	
<b>Total of cash flows from (used in) financing activities</b>		37.034		-822.830
<b>Total of increase (decrease) in cash and cash equivalents</b>		-472.017		-1.876.323

	2024	2023
	€	€
<b>Movement in cash and cash equivalents</b>		
Cash and cash equivalents at the beginning of the period	1.031.747	2.908.070
Increase (decrease) cash and cash equivalents	-472.017	-1.876.323
Cash and cash equivalents at the end of the period	<u>559.730</u>	<u>1.031.747</u>

### 3.4 Notes to the financial statements

#### Entity information

*Registered office, legal form and registration number at the Chamber of Commerce*

The registered and actual address of International Association of Internet Hotlines - INHOPE is Bos en Lommerplein 280, 1055 RW in Amsterdam, NL. International Association of Internet Hotlines - INHOPE is registered at the Chamber of Commerce under number 34124277.

#### General notes

*The most important activities of the entity*

INHOPE is the International Association of Internet Hotlines, which is registered in the Netherlands. INHOPE's mission is to support and enable INHOPE Hotlines in Rapid identification and removal of Child Sexual Abuse Material from the digital world.

*Disclosure of going concern*

The solvency of the association as per 31 December 2024 is -/- 9.4%. The current financial circumstances in which the entity operates are challenging but based on the cashflow projections prepared for the coming 12 months (as from the date of finalizing these financial statements), we trust in the continuity of the entity. Therefore, the accounting principles applied to the valuation of assets and liabilities and the determination of results in these financial statements are based on the assumption of continuity of the entity

*Disclosures about estimates, judgements, assumptions and uncertainties*

In applying the principles and policies for drawing up the financial statements, the directors of International Association of Internet Hotlines - INHOPE make different estimates and judgments that may be essential to the amounts disclosed in the financial statements. If it is necessary in order to provide the transparency required under Book 2, article 362, paragraph 1, the nature of these estimates and judgments, including related assumptions, is disclosed in the notes to the relevant financial statement item.

#### General accounting principles

*The accounting standards used to prepare the financial statements*

The financial statement is drawn up in accordance with the provisions of Title 9, Book 2 of the Dutch Civil Code.

Assets and liabilities are generally valued at historical cost, production cost or at fair value at the time of acquisition. If no specific valuation principle has been stated, valuation is at historical cost.

*Conversion of amounts denominated in foreign currency*

Items included in the financial statements of International Association of Internet Hotlines - INHOPE are valued with due regard for the currency in the economic environment in which the corporation carries out most of its activities (the functional currency). The financial statements are denominated in euros; this is both the functional currency and presentation currency of International Association of Internet Hotlines - INHOPE.

#### Accounting principles

*Machinery*

Fixed assets are valued at historical cost or production cost including directly attributable costs, less straight-line depreciation based on the expected future life and impairments.

#### *Impairment of non-current assets*

On each balance sheet date, International Association of Internet Hotlines - INHOPE assesses whether there are any indications that a fixed asset may be subject to impairment. If there are such indications, the recoverable amount of the asset is determined. If it is not possible to determine the recoverable amount of the individual asset, the recoverable amount of the cash-generating unit to which the asset belongs is determined. An impairment occurs when the carrying amount of an asset is higher than the recoverable amount; the recoverable amount is the higher of the realisable value and the value in use. An impairment loss is directly recognised in the profit and loss account while the carrying amount of the asset concerned is concurrently reduced.

The realisable value is initially based on a binding sale agreement; if there is no such agreement, the realisable value is determined based on the active market, whereby usually the prevailing bid price is taken as market price. For the determination of the value in use, an estimate is made of the future net cash flows in the event of continued use of the asset / cash-generating unit; these cash flows are discounted.

If it is established that an impairment that was recognised in the past no longer exists or has reduced, the increased carrying amount of the asset concerned is set no higher than the carrying amount that would have been determined if no impairment value adjustment for the asset concerned had been reported. An impairment of goodwill is not reversed.

#### *Receivables*

Receivables are initially valued at the fair value of the consideration to be received, including transaction costs if material. Receivables are subsequently valued at the amortised cost price. If there is no premium or discount and there are no transaction costs, the amortised cost price equals the nominal value of the accounts receivable. Provisions for bad debts are deducted from the carrying amount of the receivable.

#### *Cash and cash equivalents*

Cash at banks and in hand represent cash in hand, bank balances and deposits with terms of less than twelve months. Overdrafts at banks are recognised as part of debts to lending institutions under current liabilities. Cash at banks and in hand is valued at nominal value.

#### *Non-current liabilities*

On initial recognition long-term debts are recognised at fair value. Transaction costs which can be directly attributed to the acquisition of the long-term debts are included in the initial recognition. After initial recognition long-term debts are recognised at the amortised cost price, being the amount received taking into account premiums or discounts and minus transaction costs. If there is no premium / discount or if there are no transaction costs, the amortised cost price is the same as the nominal value of the debt.

The difference between stated book value and the mature redemption value is accounted for as interest cost in the income statement on the basis of the effective interest rate during the estimated term of the long-term debts.

#### *Current liabilities*

Grants are given to cover specific and overhead expenses. Grant income is recorded in the year that the related expenses occur. For grants received for which the expenses have not yet occurred, a deferred income (grants received in advance) is accounted for.

#### *Accounting principles for determining the result*

The result is the difference between the realisable value of the services provided and the costs and other charges during the year. The results on transactions are recognised in the year in which they are realised.

Grants are given to cover specific and overhead expenses. Grant income is recorded in the year that the related expenses occur. For grants received for which the expenses have not yet occurred, a deferred income (grants received in advance) is accounted for.

Regarding the recording of the projects, income is recognized based on the total result of the project. If a project is expected to result in a loss, this loss will be accounted for as soon as this loss is foreseeable. If a project is expected to result in a profit, this profit will be amortized during the project term.

#### *Expenses of employee benefits*

The benefits payable to personnel are recorded in the statement of income and expenses on the basis of the employment conditions.

#### *Depreciation of property, plant and equipment*

Tangible fixed assets are depreciated from the date of initial use over the expected future economic life of the asset, while taking into account any applicable restrictions with respect to tangible fixed assets.

Future depreciation is adjusted if there is a change in estimated future useful life.

Gains and losses from the occasional sale of equipment are included in depreciation.

#### *Other operating expenses*

Costs are determined on a historical basis and are attributed to the reporting year to which they relate.

#### *Cash flow statement*

The cash flow statement has been prepared using the indirect method. The cash items disclosed in the cash flow statement comprise cash at banks and in hand except for deposits with a maturity longer than three months. Cash flows denominated in foreign currencies have been translated at average estimated exchange rates. Exchange differences affecting cash items are shown separately in the cash flow statement. Interest paid and received, dividends received and income taxes are included in cash from operating activities. Dividends paid are recognised as cash used in financing activities. Transactions not resulting in inflow or outflow of cash, including finance leases, are not recognised in the cash flow statement. Payments of finance lease instalments qualify as repayments of borrowings under cash used in financing activities and as interest paid under cash generated from operating activities.

### 3.5 Notes to the balance sheet as at 31 December 2024

#### Assets

#### Fixed assets

#### 1 Property, plant and equipment

##### Machinery

<u>31-12-2024</u>	<u>31-12-2023</u>
€	€
10.838	13.535
<u>10.838</u>	<u>13.535</u>

#### Property, plant and equipment

##### *Balance as at 1 January 2024*

Cost price

18.672

Accumulated depreciation

-5.137

Book value as at 1 January 2024

13.535

##### Movements

Additions

1.869

Depreciation

-4.299

Disposals

-1.068

Depreciation on disposals

801

Balance movements

-2.697

##### *Balance as at*

*31 December 2024*

Cost price

20.274

Accumulated depreciation

-9.436

Book value as at

31 December 2024

10.838

#### Property, plant and equipment: Economic life

Depreciation rate

Machinery  
20,00

	<u>31-12-2024</u>	<u>31-12-2023</u>
	€	€
<b>2 Financial assets</b>		
Security deposit	9.453	5.944
	<u>          </u>	<u>          </u>
<b>Current assets</b>		
<b>Receivables</b>		
<b>3 Receivables</b>		
Debtors	45.000	131.542
Provision for bad debts	-	-5.416
	<u>45.000</u>	<u>126.126</u>
	<u>          </u>	<u>          </u>
<b>4 Taxes and social security charges</b>		
Value added tax	31.615	-
Pension contributions	-	497
	<u>31.615</u>	<u>497</u>
	<u>          </u>	<u>          </u>
<b>5 Other current accounts</b>		
Receivable CPORT	59.628	-
Receivable Aviator	45.925	-
Receivable LOT 2	40.067	-
Receivable Stronger Together Project 1	-	30.960
	<u>145.620</u>	<u>30.960</u>
	<u>          </u>	<u>          </u>
<b>6 Other receivables and accrued income</b>		
Accruals and prepaid expenses	-	777
	<u>          </u>	<u>          </u>
<b>7 Cash and cash equivalents</b>		
Rabobank	554.698	1.028.201
Other banks	5.032	3.546
	<u>559.730</u>	<u>1.031.747</u>
	<u>          </u>	<u>          </u>

## Equity and liabilities

### 8 Equity

Movements in equity were as follows:

	<u>Reserves</u>
	€
Balance as at 1 January 2024	325.201
Allocation reserves	-400.532
	<hr/>
Balance as at 31 December 2024	-75.331
	<hr/> <hr/>

### Statement of the proposed appropriation of the result

The board of the association proposes to appropriate the result as follows:

The loss for the period 2024 in the amount of € 400.532 will be fully deducted from the reserves.

This proposal still needs to be determined by the General Meeting, but has already been processed in the annual accounts 2024 for the association.

	<u>2024</u>	<u>2023</u>
	€	€
<b>9 Reserves</b>		
Reserves		
<i>Balance as at 1 January</i>	325.201	1.006.825
Allocation reserves	-400.532	-681.624
	<hr/>	<hr/>
Balance as at 31 December	-75.331	325.201
	<hr/> <hr/>	<hr/> <hr/>

## Long-term liabilities

### 10 Long-term liabilities

	2024	2023
	€	€
<b>Deferred income</b>		
Balance as at 1 January	569.105	1.384.109
Addition to deferred income	37.434	-815.004
Balance as at 31 December	<u>606.539</u>	<u>569.105</u>

#### Deferred income

Lot 1	6.901	37.463
Tides	-	49.134
Global Standard 1	-	101.729
Global Standard 2	214.165	-
META	-	176.445
CPORT	-	204.334
Stronger Together 2	100.096	-
ICCAM	285.377	-
Total	<u>606.539</u>	<u>569.105</u>

### Short-term liabilities

#### 12 Payables to banks

	31-12-2024	31-12-2023
	€	€
Payables to creditcard	<u>21</u>	<u>421</u>

#### 13 Trade payables

Trade creditor	<u>58.258</u>	<u>88.745</u>
----------------	---------------	---------------

#### 14 Payables relating to taxes and social security contributions

Value added tax	-	17.764
Wage tax	-	4.454
	<u>-</u>	<u>22.218</u>

	<u>31-12-2024</u>	<u>31-12-2023</u>
	€	€
<b>15 Other liabilities and accrued expenses</b>		
Accruals and deferred income	105.398	121.249
Holiday allowance	47.775	47.803
Prepaid donation	45.000	-
Outstanding Holidays	14.596	34.596
Net wages	-	248
	<u>212.769</u>	<u>203.896</u>

Under the accruals and deferred income is an amount of € 41.500 (2023: € 42.500), in relation to the membership results on ICCAM.

### **Off-balance-sheet rights, obligations and arrangements**

#### **Disclosure of off-balance sheet commitments**

The Association has entered into an ICT Maintenance agreement, there is a fixed monthly obligation for € 296 (excluding VAT).

The agreement is initially for one year (starting as of August 2019), but will automatically be extend with a year. Unless the agreement is cancelled, one month before the end of the agreement.

As well as an IT management agreement, with a fixed monthly obligation of € 250 (excluding VAT).

As of 1st of January 2025 the Association has entered into a new office space rental agreement with fixed monthly obligation of € 1.450 (excluding VAT). The agreement is initially for 12 months. After the first contract period the contract will continue for an undetermined period.

### 3.6 Notes to the income statement for the year 2024

	2024	2023
	€	€
<b>16 Other operating income</b>		
Membership fees	240.130	200.145
Donations and funding partnerships	379.619	492.052
Project compensations	200.170	-
Own contribution	-105.475	-
Income Global Standard revenue 1 + 2	538.235	208.354
Income LOT 1 and LOT 2	327.619	371.864
Income CPORT	303.908	95.559
Income META	176.445	68.021
Income Stronger Together 1 + 2	166.359	116.930
Income Aviator	104.389	76.401
Income TIDES	49.134	35.408
Income ICCAM	39.584	-
Income EVAC (ESCAPE)	-	134.974
	<u>2.420.117</u>	<u>1.799.708</u>

For the year 2024 there were 55 members € 6.300 (2023: 47 € 5.000) and 1 provisional members (2023: 2). For 23 members a reduced fee has been charged based upon the country's GDP (2023: 13).

In 2024 we received several donations from our Funding partnerships:  
- Tik Tok, Microsoft, Google, Amazon, etc.

	2024	2023
	€	€
<b>Stronger Together 2023</b>		
Received	30.960	157.910
Direct costs	-	-126.750
Salary costs	-	-68.719
Release due to finalization	-	6.599
Deferred income former year	-30.960	-
Total	<u>-</u>	<u>-30.960</u>
Total eligible costs € 195.146		
The total grant amounts to € 195.146		

	2024	2023
	€	€
<b>Stronger Together 2024</b>		
Received	124.851	-
Direct costs	-101.018	-
Salary costs	-96.301	-
Own contribution	41.472	-
Total	<u>-30.996</u>	<u>-</u>
Total eligible costs € 195.079		
The total grant amounts to € 156.063		

<b>Stronger Together 2025</b>		
Received	131.092	-
Total	<u>131.092</u>	<u>-</u>
Total eligible costs € 204.832		
The total grant amount to € 163.865		

<b>Global Standard 1</b>		
Received	305.366	-
Direct costs	-440.290	-100.561
Salary costs	-131.491	-107.793
Deferred income former year	101.729	310.083
Release due to finalization	164.686	-
Total	<u>-</u>	<u>101.729</u>
The total grant amounts to \$ 750.000		

<b>Global Standard 2</b>		
Received	345.304	-
Direct costs	-25.407	-
Salary costs	-105.732	-
Total	<u>214.165</u>	<u>-</u>
The total grant amounts to \$ 750.000		

	2024	2023
	€	€
<b>ICCAM</b>		
Received	324.961	-
Direct costs	-25.105	-
Salary costs	-14.480	-
Total	<u>285.376</u>	<u>-</u>

The total grant amounts to € 499.940

#### **META**

Received	-	-
Direct costs	-2.692	-28.112
Salary costs	-9.927	-39.909
Release due to finalization	-163.826	-
Deferred income former year	176.445	244.466
Total	<u>-</u>	<u>176.445</u>

The total grant amounts to € 244.466

#### **LOT 1 - Phase 5**

Received	132.287	174.512
Direct costs	-58.560	-70.295
Salary costs	-104.289	-81.328
Release due to finalization Phase 4	-	-93.598
Deferred income former year	37.463	108.172
Total	<u>6.901</u>	<u>37.463</u>

The total grant amounts to € 330.717

#### **LOT 2**

Received	124.703	-
Direct costs	-99.217	-63.140
Salary costs	-65.553	-73.622
Release due to finalization	-	10.119
Deferred income former year	-	126.643
Total	<u>-40.067</u>	<u>-</u>

The total grant amounts to € 498.812

	2024	2023
	€	€
<b>TIDES</b>		
Received	-	-
Direct costs	-39.720	-14.554
Salary costs	-8.103	-20.855
Release due to finalization	-1.311	84.543
Deferred income former year	49.134	-
<b>Total</b>	<b>-</b>	<b>49.134</b>

The total grant amounts to € 175.948

#### AVIATOR

Received	34.408	-
Direct costs	-36.823	-39.279
Salary costs	-64.711	-39.767
Release due to finalization	-2.856	2.645
Deferred income former year	-	76.401
Own contribution	24.057	-
<b>Total</b>	<b>-45.925</b>	<b>-</b>

The total grant amounts to € 216.412

#### CPORT

Received	-	299.892
Direct costs	-105.778	-20.822
Salary costs	-198.130	-74.736
Deferred income former year	204.334	-
Own contribution	39.947	-
<b>Total</b>	<b>-59.627</b>	<b>204.334</b>

Total eligible costs € 366.601

The total grant amounts to € 329.941

	2024	2023
	€	€
<b>17 Other external expenses</b>		
Other external expenses	1.733.326	1.212.741

	2024	2023
	€	€
<b>Other external expenses</b>		
LOT 1 Direct costs	58.560	70.295
LOT 1 Salary costs	104.289	81.328
LOT 2 Direct costs	99.217	105.640
LOT 2 Salary costs	65.553	73.622
Escape Direct costs	-	200.000
Escape Salary costs	-	-
Stronger Together Direct costs 2	101.017	126.750
Stronger Together Salary costs 2	96.301	68.719
TIDES Direct costs	39.720	14.554
TIDES Salary costs	8.103	20.854
ICCAM Direct costs	25.105	-
ICCAM Salary costs	14.480	-
Global Standard Direct costs 1 + 2	284.527	100.561
Global Standard Salary costs 1 + 2	418.393	107.793
AviaTor Direct costs	36.823	39.279
AviaTor Salary costs	64.711	39.767
META Direct costs	2.692	28.112
META Salary costs	9.927	39.909
CPORT Direct costs	105.778	20.822
CPORT Salary costs	198.130	74.736
<b>Total</b>	<b>1.733.326</b>	<b>1.212.741</b>
<b>18 Wages and salaries</b>		
Salaries and wages	1.516.368	1.088.452
LOT 1 Phase 4 Salary costs	-	-26.767
LOT 1 Phase 5 Salary costs	-104.289	-54.561
LOT 2 Phase 3 Salary costs	-65.553	-73.622
Stronger Together Salary costs	-96.301	-68.719
TIDES Salary costs	-8.103	-20.854
Global Standard Salary costs 1 + 2	-418.393	-107.793
AviaTor Salary costs	-64.711	-39.767
CPORT Salary costs	-198.130	-74.737
META Salary Costs	-9.927	-39.909
ICCAM Salary costs	-14.480	-
	<b>536.481</b>	<b>581.723</b>

For project Global Standard Kat & Scot compensated employee hours for the value of € 181.170

	2024	2023
	€	€
<b>19 Social security premiums and pensions cost</b>		
Social security charges	196.718	162.262
Other pension charges	5.526	5.678
	<u>202.244</u>	<u>167.940</u>
	<u><u>202.244</u></u>	<u><u>167.940</u></u>
<b>20 Other expenses of employee benefits</b>		
Other staff expenses	6.679	20.483
Other allowances	7.707	2.929
Study and training expenses	-	1.575
	<u>14.386</u>	<u>24.987</u>
	<u><u>14.386</u></u>	<u><u>24.987</u></u>
<b>21 Housing expenses</b>		
Rent expenses	29.712	39.156
	<u>29.712</u>	<u>39.156</u>
	<u><u>29.712</u></u>	<u><u>39.156</u></u>
<b>22 Selling expenses</b>		
Travelling and hotel expenses	63.884	137.905
Write off doubtful debtor	-5.416	7.125
Representation expenses	810	222
	<u>59.278</u>	<u>145.252</u>
	<u><u>59.278</u></u>	<u><u>145.252</u></u>

The travel and hotel expenses includes expenses of staff, meetings and travel costs for staff and board members.

	2024	2023
	€	€
<b>23 Office expenses</b>		
Insurance premium	63.877	22.648
Other office expenses	27.479	60.245
Automation expenses	11.965	27.055
Telephone and fax expenses	2.564	4.569
Postage expenses	88	96
Office supplies	35	218
	<u>106.008</u>	<u>114.831</u>
	<u><u>106.008</u></u>	<u><u>114.831</u></u>

	2024	2023
	€	€
<b>24 General expenses</b>		
Consultancy expenses	84.357	109.368
Accounting costs	24.323	26.459
Payroll administration costs	9.551	6.552
Marketing expenses	7.692	17.487
Litigation expenses	-3.286	22.352
Bank expenses	1.898	1.876
Insurance premium	1.227	1.276
Other general expenses	3.604	1.963
Payment differences	-	-484
	<u>129.366</u>	<u>186.849</u>

### 3.7 Other notes

#### Average number of employees

	<u>2024</u>	<u>2023</u>
Average number of employees over the period working in the Netherlands	19,18	18,23
Average number of employees over the period working outside the Netherlands	<u>2,00</u>	<u>2,00</u>
Total of average number of employees over the period	<u><u>21,18</u></u>	<u><u>20,23</u></u>

Amsterdam, 3 December 2025  
International Association of Internet Hotlines - INHOPE

President  
Robbert Hoving

Treasurer  
Paraskevi Fragopoulou

Board member  
Sebastian Fitting

Board member  
Eduardo Cruz Moguel

Board member  
Seila Samleang

Board member  
Martyna Rozycka

## Annexes

## Realisation income and expenses against budget

<b>Income</b>	<b>Budget 2024</b>	<b>2024</b>	<b>2023</b>
LOT 1	192.847	162.849	245.221
LOT 2	174.584	164.770	126.643
Aviator	34.097	104.389	76.401
Stronger Together	156.116	166.359	116.930
EVAC – Escape Project	-	-	134.974
EVAC – Global Standard	663.094	538.235	208.354
TIDES	-	49.134	35.408
C-PORT project	-	303.908	95.559
META	-	176.445	68.021
ICCAM	300.000	39.584	-
Membership fees	255.513	240.130	200.145
Donations and Funding	525.000	379.619	492.052
Project compensations		200.170	
Own contribution		-105.475	
<b>Operating income</b>	<b>2.301.251</b>	<b>2.420.117</b>	<b>1.799.708</b>
<b>Expenses</b>			
Depreciations	-	4.567	3.927
Wages	1.498.572	536.481	581.723
Social contributions, taxes and		202.244	167.940
Other personnel expenses		14.386	24.987
LOT 1 Costs	68.350	162.849	151.623
LOT 2 Costs	146.525	123.270	136.762
Lump sum payments – LOT 2	42.000	41.500	42.500
EVAC - Escape Costs		-	200.000
EVAC - Global Standard	187.200	702.920	208.354
Stronger Together	114.050	197.318	195.469
TIDES		47.823	35.408
Aviator Costs	44.549	101.534	79.046
Project C-PORT	69.000	303.908	95.558
META	-	12.619	68.021
ICCAM	-	39.585	-
Premises	42.000	29.712	39.156
Travel costs	74.500	63.884	137.905
Meeting costs	52.000	810	222
Doubtful dept provision	9.000	-5.416	7.125
General office costs	70.000	106.008	114.831
General expenses	63.000	12.010	8.557
Audit	-	24.323	26.459
Legal fees	-	-3.286	22.352
Advise / consultancy	-	84.357	109.368
Payroll services	-	9.551	6.552
Marketing expenses	-	7.692	17.487
<b>Total of sum of expenses</b>	<b>2.480.746</b>	<b>2.820.649</b>	<b>2.481.332</b>
<b>Total result</b>	<b>-179.495</b>	<b>-400.532</b>	<b>-681.624</b>